

# LGS is here with support during the COVID-19 pandemic

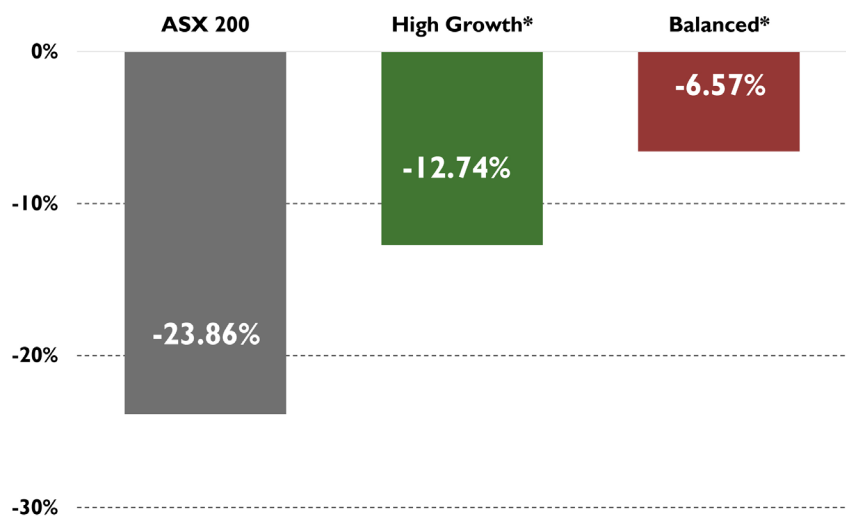
LGS has been helping people make the most of their super for more than 20 years and you don't have to work for local government to be a member of one of the most responsible and sustainable super funds in Australia.

The COVID-19 pandemic has had a significant impact on all Australians with changes to our family life, our work, and our finances. We provide regular updates to our members via email and on our website here: [lgsuper.com.au/covid-19-pandemic](https://lgsuper.com.au/covid-19-pandemic)

## Impacts on super

The economic and social restrictions have created a high level of volatility on global markets and on short-term super returns. However, for LGS members, our diversified portfolio means that the falls of our investment options are much less than on the share market.

### Investment returns January to March 2020



\* Options in the Accumulation Scheme



## We're here to help

We understand that many members are anxious about their super and their long-term finances and we are here to provide the support you need during this period.

Our member services team, client relationship managers and financial planners are available to help you with your enquiries and other needs.

However, the health of our members and our staff is our number one priority so although we are not currently meeting face-to-face, you can still contact us online or over the phone for interviews, advice and information.

Research shows that more than 80% of people who received advice feel prepared for retirement compared to just over 30% who received no advice at all<sup>#</sup>.

At LGS, financial planners do not receive any bonuses or commissions, so their number one priority is you.

And you don't have to be a member of LGS to get good financial planning advice that's tailored to meet your needs, and also good value for money.

## Government changes

The Federal Government has also made some important temporary changes to super in the areas of early release of monies and reduced minimum pension drawdown amounts.

## Keeping up-to-date

You can access more information about our services, government changes as well as our regular market and investment updates below.

- Our services during the COVID-19 pandemic
- Temporary early access to super
- Temporary reduction in drawdown limits for Account-Based Pension Plans
- Regular market updates

## How to contact us

If you are interested in joining LGS, please [visit our website](#), or you can get more information, subscribe to our e-news or contact us via:

- [LGS website](#)
- [LGS Member Online](#)
- [LGS mobile app](#)
- [Send us your enquiry via the LGS website](#)
- [Request a phone appointment with a financial planner](#)
- Email us at [info@lgsuper.com.au](mailto:info@lgsuper.com.au)
- Call 1300 LGSUPER (1300 547 873) between 8.30am and 5.00pm, Monday to Friday

# Source: AFA, CoreData 2018.

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