



USU@NRMA

United Services Union survey • 7 March 2018

SHIFT WORK SURVEY:



HAVE YOUR SAY

As you are aware the new Roster System (in the Membership Department) has now been implemented which has seen a dramatic increase in weekend shift work and evening shifts across the department.

The USU has been contacted by a number of members unhappy with the Roster Rotation but have said that they felt that they didn't really have a choice in the vote as the rosters were all similar and forced members to work all but one weekend a month.

We are seeking feedback from members about how you feel about these shifts and whether you support the Union in running a dispute in accordance with the Dispute Resolution procedure of the NRMA Contact Centre Agreement.

In order for us to gain some information, we would appreciate you taking the time to answer some questions so we can collate the necessary information required.

We will follow you up with a flyer outlining your collective concerns and keep you informed on any outcome.

If you require any further information please contact your Organiser Melissa Pond on 0408 620 741 or mpond@usu.org.au

HAVE YOUR SAY >



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HAVE YOUR SAY

1. Are you full time, part time or casual?

Full time Part time Casual

2. Were you told when you commenced employment with NRMA that this was a 7 day a week position and that you would be required to work a lot of weekends?

Yes No

3. Does your contract of employment state that you work on a 7 day a week roster?

Yes No

4. When you attended the feedback sessions regarding the roster change, were you given an opportunity to voice your concerns?

Yes No

If so how were they received?

5. If the NRMA were willing to review how the rotations were structured, would you be willing to work some weekends but on a more balanced roster? For example work two weekends a month on a Saturday and Sunday and have two weekends off a month?

Yes No

6. Does the new roster system impact on your work life balance.

Yes No

If so how does it affect you? For example does your partner work and it affects child care, do you or your children play sport and you cannot be there with them, do you have care responsibilities, are you a member of a community organisation that volunteers on weekends?

7. Would you be happy to support the USU in placing this matter in dispute?

Yes No

8. Any other comments?



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